

FAO: Regulatory Finance

Ofgem
10 S Colonnade
Canary Wharf
London
E14 4PU
cc. Stephanie Fernandes, Alaba Kolajo, Penny Harandy, Chris Parish

28 May 2026

Dear Regulatory Finance

NGN Supplier of Last Resort: Revenue Collected and Payments during 2025/26

In line with Standard Special Condition A48: Last Resort Supply: Payment Claims, this letter details any claims impacting regulatory year 2025/26.

During the year NGN has sought to return £1,001,637.87 to customers, relating to Supplier of Last Resort claims for the 2025/26 regulatory period. These claims were made on behalf of:

SOLR	Failed Supplier	Per claim letters	Total claim
British Gas	Neon Reef	-£22,095.40	-£874,431.15
British Gas	Social Energy		
British Gas	Together	-£852,335.75	
E.ON	Enstroga	£1,300.22	£59,587.29
E.ON	Igloo	£40,924.45	
E.ON	Symbio	£17,362.61	
Octopus	Pure Planet	-£252,189.33	-£186,794.01
Octopus	Avro	£58,826.07	
Octopus	UKEIH (UK energy incubator hub)	£6,569.25	
Total claim value			-£1,001,637.87

-£1,071,983.21 was included within allowed revenue for 2025/26 and built into our unit prices. This included £16,591.31 of AIP adjustment and -£86.936.64 of K correction for the 2023/24 overcollection, and the forecast of the 24/25 overcollection at the point of the 2025/26 60D pricing notice.

Actual revenue as shown in NGN's accounts for regulatory year 2025/26 was **-£1,096,117.83**. This is an excess return of £24,134.61 (2.25%) which will be tried up when setting prices for 2027/28, which is the next available opportunity for price setting.

We have made payments to the respective suppliers of **£124,982.60**.

SOLR	Failed Suppliers	Total expenditure (£)
E.ON	Igloo Estroga	59,587.28
Octopus	Avro UKEIH	65,395.32
Total claim value		£124,982.60

Additionally, we have reclaimed amounts from the respective suppliers of **£1,126,620.50**

SOLR	Failed Suppliers	Total expenditure (£)
Octopus	Pure Planet	-252,189.33
British Gas	Neon Reef Social Energy Together Energy	-874,431.17
Total claim value		-£1,126,620.50

The net position of NGN’s transactions is a repayment to consumers of £1,001,637.50. The difference of £0.03 to the letters is due to rounding on the monthly invoices issued.

Screen shots of our SAP payments are in the appendices at the end of this report for information by supplier. Any questions please call me +44 (0)113 397 5336.

Your faithfully



Jenny Schofield
Pricing Manager

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Appendix 1: NGN extracts for payments made relating to 25/26:

E.ON:

701186	59,587.28- GBP					
E.ON NEXT ENERGY LIMITED	1900085611	KR	20.03.2026	1,446.88-	GBP	6019001146 Eon Next SOLR - Symbio 6019001146
E.ON NEXT ENERGY LIMITED	1900085610	KR	20.03.2026	108.35-	GBP	6019001145 Eon Next SOLR - Enstroga 6019001145
E.ON NEXT ENERGY LIMITED	1900085609	KR	20.03.2026	3,410.37-	GBP	6019001144 Eon Next SOLR - Igloo 6019001144
E.ON NEXT ENERGY LIMITED	1900084813	KR	19.12.2025	3,410.37-	GBP	6019001020 Eon Next SOLR - Igloo 6019001020
E.ON NEXT ENERGY LIMITED	1900084814	KR	19.12.2025	108.35-	GBP	6019001021 Eon Next SOLR - Enstroga 6019001021
E.ON NEXT ENERGY LIMITED	1900082221	KR	21.11.2025	3,410.37-	GBP	6019000810 Eon Next SOLR - Igloo 6019000810
E.ON NEXT ENERGY LIMITED	1900082222	KR	21.11.2025	108.35-	GBP	6019000811 Eon Next SOLR - Enstroga 6019000811
E.ON NEXT ENERGY LIMITED	1900082223	KR	21.11.2025	1,446.88-	GBP	6019000812 Eon Next SOLR - Symbio 6019000812
E.ON NEXT ENERGY LIMITED	1900083161	KR	19.12.2025	1,446.88-	GBP	6019000892 Eon Next SOLR - Symbio 6019000892
E.ON NEXT ENERGY LIMITED	1900083159	KR	19.12.2025	3,410.37-	GBP	6019000890 Eon Next SOLR - Igloo 6019000890
E.ON NEXT ENERGY LIMITED	1900084815	KR	19.12.2025	1,446.88-	GBP	6019001022 Eon Next SOLR - Symbio 6019001022
E.ON NEXT ENERGY LIMITED	1900083160	KR	19.12.2025	108.35-	GBP	6019000891 Eon Next SOLR - Enstroga 6019000891
E.ON NEXT ENERGY LIMITED	1900077141	KR	23.05.2025	108.35-	GBP	6019000381 Eon Next SOLR - Enstroga 6019000381
E.ON NEXT ENERGY LIMITED	1900077140	KR	23.05.2025	3,410.37-	GBP	6019000380 Eon Next SOLR - Igloo 6019000380
E.ON NEXT ENERGY LIMITED	1900080387	KR	22.09.2025	1,446.88-	GBP	6019000647 Eon Next SOLR - Symbio 6019000647
E.ON NEXT ENERGY LIMITED	1900080386	KR	22.09.2025	108.35-	GBP	6019000646 Eon Next SOLR - Enstroga 6019000646
E.ON NEXT ENERGY LIMITED	1900080385	KR	22.09.2025	3,410.37-	GBP	6019000645 Eon Next SOLR - Igloo 6019000645
E.ON NEXT ENERGY LIMITED	1900078210	KR	23.06.2025	3,410.37-	GBP	6019000463 Eon Next SOLR - Igloo 6019000463
E.ON NEXT ENERGY LIMITED	1900078212	KR	23.06.2025	1,446.88-	GBP	6019000465 Eon Next SOLR - Symbio 6019000465
E.ON NEXT ENERGY LIMITED	1900078211	KR	23.06.2025	108.35-	GBP	6019000464 Eon Next SOLR - Enstroga 6019000464
E.ON NEXT ENERGY LIMITED	1900079564	KR	22.08.2025	1,446.88-	GBP	6019000594 Eon Next SOLR - Symbio 6019000594
E.ON NEXT ENERGY LIMITED	1900079563	KR	22.08.2025	108.35-	GBP	6019000593 Eon Next SOLR - Enstroga 6019000593
E.ON NEXT ENERGY LIMITED	1900079562	KR	22.08.2025	3,410.37-	GBP	6019000592 Eon Next SOLR - Igloo 6019000592
E.ON NEXT ENERGY LIMITED	1900086153	KR	24.03.2026	108.37-	GBP	6019001261 Eon Next SOLR - Enstroga 6019001261
E.ON NEXT ENERGY LIMITED	1900086152	KR	24.03.2026	3,410.38-	GBP	6019001260 Eon Next SOLR - Igloo 6019001260
E.ON NEXT ENERGY LIMITED	1900086154	KR	24.03.2026	1,446.93-	GBP	6019001262 Eon Next SOLR - Symbio 6019001262
E.ON NEXT ENERGY LIMITED	1900076399	KR	23.04.2025	1,446.88-	GBP	6019000313 Eon Next SOLR - Symbio 6019000313
E.ON NEXT ENERGY LIMITED	1900076398	KR	23.04.2025	108.35-	GBP	6019000312 Eon Next SOLR - Enstroga 6019000312
E.ON NEXT ENERGY LIMITED	1900076397	KR	23.04.2025	3,410.37-	GBP	6019000311 Eon Next SOLR - Igloo 6019000311
E.ON NEXT ENERGY LIMITED	1900081374	KR	22.10.2025	1,446.88-	GBP	6019000730 Eon Next SOLR - Symbio 6019000730
E.ON NEXT ENERGY LIMITED	1900081373	KR	22.10.2025	108.35-	GBP	6019000729 Eon Next SOLR - Enstroga 6019000729
E.ON NEXT ENERGY LIMITED	1900081372	KR	22.10.2025	3,410.37-	GBP	6019000728 Eon Next SOLR - Igloo 6019000728
E.ON NEXT ENERGY LIMITED	1900078862	KR	22.07.2025	1,446.88-	GBP	6019000533 Eon Next SOLR - Symbio 6019000533
E.ON NEXT ENERGY LIMITED	1900078861	KR	22.07.2025	108.35-	GBP	6019000532 Eon Next SOLR - Enstroga 6019000532
E.ON NEXT ENERGY LIMITED	1900078860	KR	22.07.2025	3,410.37-	GBP	6019000531 Eon Next SOLR - Igloo 6019000531
E.ON NEXT ENERGY LIMITED	1900077142	KR	23.05.2025	1,446.88-	GBP	6019000382 Eon Next SOLR - Symbio 6019000382

Octopus Energy:

700686				65,395.32- GBP			
OCTOPUS ENERGY LTD	1900077138	KR	23.05.2025	547.44-	GBP	INV_S004533 Octopus SOLR	INV_S004533
OCTOPUS ENERGY LTD	1900077139	KR	23.05.2025	4,902.17-	GBP	INV_S004532 Octopus SOLR	INV_S004532
OCTOPUS ENERGY LTD	1900078858	KR	22.07.2025	547.44-	GBP	INV_S004694 Octopus SOLR	INV_S004694
OCTOPUS ENERGY LTD	1900078859	KR	22.07.2025	4,902.17-	GBP	INV_S004685 Octopus SOLR	INV_S004685
OCTOPUS ENERGY LTD	1900083158	KR	19.12.2025	4,902.17-	GBP	SINOEL000628 Octopus SOLR	SINOEL000628
OCTOPUS ENERGY LTD	1900083157	KR	19.12.2025	547.44-	GBP	SINOEL000633 Octopus SOLR	SINOEL000633
OCTOPUS ENERGY LTD	1900076396	KR	22.04.2025	4,902.17-	GBP	INV_S004408 Octopus SOLR	INV_S004408
OCTOPUS ENERGY LTD	1900076395	KR	22.04.2025	547.44-	GBP	INV_S004419 Octopus SOLR	INV_S004419
OCTOPUS ENERGY LTD	1900081371	KR	22.10.2025	4,902.17-	GBP	INV_SINOEL000540 November SOLR	INV_SINOEL000540
OCTOPUS ENERGY LTD	1900081370	KR	22.10.2025	547.44-	GBP	INV_SINOEL000549 November SOLR	INV_SINOEL000549
OCTOPUS ENERGY LTD	1900082219	KR	21.11.2025	547.44-	GBP	INV_SINOEL000576 November SOLR	INV_SINOEL000576
OCTOPUS ENERGY LTD	1900082220	KR	21.11.2025	4,902.17-	GBP	INV_SINOEL000570 November SOLR	INV_SINOEL000570
OCTOPUS ENERGY LTD	1900086151	KR	18.03.2026	4,902.17-	GBP	SINOEL000781 Octopus SOLR	SINOEL000781
OCTOPUS ENERGY LTD	1900086150	KR	18.03.2026	547.44-	GBP	SINOEL000787 Octopus SOLR	SINOEL000787
OCTOPUS ENERGY LTD	1900079560	KR	27.08.2025	547.44-	GBP	INV_SINOEL000443 Octopus SOLR	SINOEL000443
OCTOPUS ENERGY LTD	1900079561	KR	27.08.2025	4,902.17-	GBP	INV_SINOEL000437 Octopus SOLR	SINOEL000437
OCTOPUS ENERGY LTD	1900085608	KR	22.01.2026	4,902.17-	GBP	SINOEL000698 February SOLR	SINOEL000698
OCTOPUS ENERGY LTD	1900085607	KR	22.01.2026	547.44-	GBP	SINOEL000704 February SOLR	SINOEL000704
OCTOPUS ENERGY LTD	1900078208	KR	23.06.2025	547.44-	GBP	INV_S004601 Octopus SOLR	INV_S004601
OCTOPUS ENERGY LTD	1900078209	KR	23.06.2025	4,902.17-	GBP	INV_S004602 Octopus SOLR	INV_S004602
OCTOPUS ENERGY LTD	1900084811	KR	23.01.2026	547.44-	GBP	SINOEL000669 Octopus SOLR	SINOEL000669
OCTOPUS ENERGY LTD	1900084812	KR	23.01.2026	4,902.17-	GBP	SINOEL000674 Octopus SOLR	SINOEL000674
OCTOPUS ENERGY LTD	1900080383	KR	22.09.2025	547.44-	GBP	INV_SINOEL000499 Octopus SOLR	INV_SINOEL000499
OCTOPUS ENERGY LTD	1900080384	KR	22.09.2025	4,902.17-	GBP	INV_SINOEL000490 Octopus SOLR	INV_SINOEL000490

Appendix 2: NGN extracts for reclaims made to suppliers for 25/26:

British Gas:

1000038948	GBP		874,431.17						
	GBP	British Gas Trading Limited	1,876.60	1800001256	DR	LRSP CLAIM - NEO	1800001256	16.12.2025	LRSP Claim - Neon Reef-Social - 25/26
	GBP	British Gas Trading Limited	1,694.99	1800001272	DR	LRSP CLAIM - NEO	1800001272	16.02.2026	LRSP Claim - Neon Reef-Social - 25/26
	GBP	British Gas Trading Limited	70,054.99	1800001198	DR	LRSP CLAIM - TOG	1800001198	16.06.2025	LRSP Claim - Together - 25/26
	GBP	British Gas Trading Limited	1,816.06	1800001234	DR	LRSP CLAIM - NEO	1800001234	16.09.2025	LRSP Claim - Neon Reef-Social - 25/26
	GBP	British Gas Trading Limited	72,390.16	1800001257	DR	LRSP CLAIM - TOG	1800001257	16.12.2025	LRSP Claim - Together - 25/26
	GBP	British Gas Trading Limited	70,054.99	1800001174	DR	LRSP CLAIM - TOG	1800001174	16.04.2025	LRSP Claim - Together - 25/26
	GBP	British Gas Trading Limited	70,054.99	1800001252	DR	LRSP CLAIM - TOG	1800001252	17.11.2025	LRSP Claim - Together - 25/26
	GBP	British Gas Trading Limited	70,054.99	1800001235	DR	LRSP CLAIM - TOG	1800001235	16.09.2025	LRSP Claim - Together - 25/26
	GBP	British Gas Trading Limited	72,390.16	1800001248	DR	LRSP CLAIM - TOG	1800001248	17.10.2025	LRSP Claim - Together - 25/26
	GBP	British Gas Trading Limited	1,876.60	1800001247	DR	LRSP CLAIM - NEO	1800001247	17.10.2025	LRSP Claim - Neon Reef-Social - 25/26
	GBP	British Gas Trading Limited	72,390.16	1800001191	DR	LRSP CLAIM - TOG	1800001191	16.05.2025	LRSP Claim - Together - 25/26
	GBP	British Gas Trading Limited	1,816.06	1800001197	DR	LRSP CLAIM - NEO	1800001197	16.06.2025	LRSP Claim - Neon Reef-Social - 25/26
	GBP	British Gas Trading Limited	1,876.60	1800001276	DR	LRSP CLAIM - NEO	1800001276	16.03.2026	LRSP Claim - Neon Reef-Social - 25/26
	GBP	British Gas Trading Limited	65,384.66	1800001273	DR	LRSP CLAIM - TOG	1800001273	16.02.2026	LRSP Claim - Together - 25/26
	GBP	British Gas Trading Limited	1,816.06	1800001251	DR	LRSP CLAIM - NEO	1800001251	17.11.2025	LRSP Claim - Neon Reef-Social - 25/26
	GBP	British Gas Trading Limited	1,876.60	1800001265	DR	LRSP CLAIM - NEO	1800001265	16.01.2026	LRSP Claim - Neon Reef-Social - 25/26
	GBP	British Gas Trading Limited	1,816.06	1800001173	DR	LRSP CLAIM - NEO	1800001173	16.04.2025	LRSP Claim - Neon Reef-Social - 25/26
	GBP	British Gas Trading Limited	72,390.16	1800001215	DR	LRSP CLAIM - TOG	1800001215	16.07.2025	LRSP Claim - Together - 25/26
	GBP	British Gas Trading Limited	1,876.60	1800001214	DR	LRSP CLAIM - NEO	1800001214	16.07.2025	LRSP Claim - Neon Reef-Social - 25/26
	GBP	British Gas Trading Limited	72,390.16	1800001277	DR	LRSP CLAIM - TOG	1800001277	16.03.2026	LRSP Claim - Together - 25/26
	GBP	British Gas Trading Limited	72,390.16	1800001228	DR	LRSP CLAIM - TOG	1800001228	15.08.2025	LRSP Claim - Together - 25/26
	GBP	British Gas Trading Limited	1,876.60	1800001190	DR	LRSP CLAIM - NEO	1800001190	16.05.2025	LRSP Claim - Neon Reef-Social - 25/26
	GBP	British Gas Trading Limited	72,390.16	1800001266	DR	LRSP CLAIM - TOG	1800001266	16.01.2026	LRSP Claim - Together - 25/26
	GBP	British Gas Trading Limited	1,876.60	1800001227	DR	LRSP CLAIM - NEO	1800001227	15.08.2025	LRSP Claim - Neon Reef-Social - 25/26

Octopus Energy:

1000040932	GBP		252,189.33						
	GBP	Octopus Energy Operations 2 Limited	21,418.82	1800001275	DR	LRSP CLAIM - PUR	1800001275	16.03.2026	LRSP Claim - Pure Planet - 25/26
	GBP	Octopus Energy Operations 2 Limited	21,418.82	1800001226	DR	LRSP CLAIM - PUR	1800001226	15.08.2025	LRSP Claim - Pure Planet - 25/26
	GBP	Octopus Energy Operations 2 Limited	20,727.89	1800001196	DR	LRSP CLAIM - PUR	1800001196	16.06.2025	LRSP Claim - Pure Planet - 25/26
	GBP	Octopus Energy Operations 2 Limited	19,346.03	1800001271	DR	LRSP CLAIM - PUR	1800001271	16.02.2026	LRSP Claim - Pure Planet - 25/26
	GBP	Octopus Energy Operations 2 Limited	20,727.89	1800001250	DR	LRSP CLAIM - PUR	1800001250	17.11.2025	LRSP Claim - Pure Planet - 25/26
	GBP	Octopus Energy Operations 2 Limited	20,727.89	1800001233	DR	LRSP CLAIM - PUR	1800001233	16.09.2025	LRSP Claim - Pure Planet - 25/26
	GBP	Octopus Energy Operations 2 Limited	21,418.82	1800001246	DR	LRSP CLAIM - PUR	1800001246	17.10.2025	LRSP Claim - Pure Planet - 25/26
	GBP	Octopus Energy Operations 2 Limited	20,727.89	1800001177	DR	LRSP CLAIM - PUR	1800001177	16.04.2025	LRSP Claim - Pure Planet - 25/26
	GBP	Octopus Energy Operations 2 Limited	21,418.82	1800001189	DR	LRSP CLAIM - PUR	1800001189	16.05.2025	LRSP Claim - Pure Planet - 25/26
	GBP	Octopus Energy Operations 2 Limited	21,418.82	1800001255	DR	LRSP CLAIM - PUR	1800001255	16.12.2025	LRSP Claim - Pure Planet - 25/26
	GBP	Octopus Energy Operations 2 Limited	21,418.82	1800001213	DR	LRSP CLAIM - PUR	1800001213	16.07.2025	LRSP Claim - Pure Planet - 25/26
	GBP	Octopus Energy Operations 2 Limited	21,418.82	1800001264	DR	LRSP CLAIM - PUR	1800001264	16.01.2026	LRSP Claim - Pure Planet - 25/26